

Karl A. Uzcategui

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Education

Fairfield University

Expected – Aug. 2025

Advanced Degree in Educational Leadership

Johnson & Wales University

Providence, RI

Master of Science in Human Resource Management

Bachelor of Science in International Business

Highlight of Qualifications

- 6 years on a nonprofit board and working within Student Affairs
- Certified in Appreciative Advising & Mental Health First Aid
- Software Experience: Anthology Engage, Banner, Maxient, Workday, StarRez, Slate, and UltiPro

Work Experience

Associate Director, Office of Student Diversity & Multicultural Affairs

Feb. 2023 – Present

Fairfield University, Division of Diversity, Inclusion, & Belonging

- Supervise a team of program coordinators, graduate assistants, and community fellows, while managing a \$60,000 program budget.
- Design and advise over 15 peer education sessions annually, increasing participants' social justice competencies, and providing mentorship to enhance leadership skills in a diverse student population.
- Evaluate programs that promote inclusive excellence, advancing initiatives for undocumented, first-generation, migrant, and international students, as well as within the Islamic culture.
- Assist in executing initiatives focused on student success and retention, increasing student support and outreach from 200 to 900 individuals.
- Conduct diversity trainings to promote restorative practices throughout the campus environment.
- Expanded LGBTQ+ programming by 100%, enhancing involvement with local organizations.

Student Success Coach, Graduate Programs

Jan. 2021 – Apr. 2023

Fairfield University, Department of Online Learning

- Established an online coaching and engagement model, integrating a 500-year history of Jesuit Values into modern educational approaches.
- Conducted research on best practices in adult learning, Ignatian leadership, and mentoring, contributing to the formation of a new institutional branch.
- Monitored projections for 12 master's and 1 doctoral program, achieving 90% retention.
- Provided personalized coaching to over 100 students, easing their transition to online learning and improving academic performance by 20%.
- Enhanced the onboarding experience for new students as the department representative for graduate student engagement and orientation.
- Coordinated support services, activities, and outreach for all online and hybrid graduate students, fostering a supportive and inclusive learning environment.

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Veterans' School Certifying Official (SCO)

Sept. 2021 – Sept. 2022

Fairfield University, Office of the University Registrar

- Monitored the enrollment status of eligible individuals receiving educational assistance.
- Liaised with the Department of Veterans Affairs (VA), Department of Defense, and Deloitte-Military to ensure smooth processing and resolution of issues.
- Assisted students in navigating and applying for various education-related funds, including defense programs, Yellow Ribbon, and housing support.
- Reviewed and submitted academic programs for approval, ensuring compliance with VA regulations.
- Provided resources to promote student success and support academic achievement.
- Resolved payment and billing inquiries in collaboration with the Financial Aid and Bursar's Office.

Area Coordinator, Residential Education & Housing

Aug. 2019 – Jan. 2021

Fairfield University, Office of Residence Life

- Supervised a team of 8 resident assistants for a community of 650 sophomores, juniors, and seniors.
- Managed housing operations, administrative tasks, and a \$15,000 budget.
- Actively collaborated with the Residence Hall Association, enhancing community engagement and leadership for over 1,000 students through programming and events.
- Served as part of the emergency response rotation, providing crisis management and support for a student population of over 2,900.
- Assisted in recruitment and selection efforts for ResCollege, Build-A-House, and RA/CPA programs, boosting student leadership involvement and participation.
- Created and implemented programming initiatives focused on student and vocational development, fostering a positive residential experience for all residents.

Graduate Assistant, Residential Education & Housing

Aug. 2017 – Aug. 2019

Johnson & Wales University, Office of Residential Life

- Supervised and trained a team of 11 resident assistants, 20 desk assistants, and 2 front desk managers.
- Responded to emergencies during on-call rotation for over 1800 students.
- Acted as a liaison with Admissions, Orientation, and the Hasbro Corporation for summer programs.

Committee Work

Fairfield University: Bellarmine College Student Life, College of Arts & Science DEI, Gender & Sexuality Task Force, Graduate Orientation, International Education Week, JED Foundation, Men of Color, Peer Education, RA/CPA Training & Selection, Safe Space Training, and Student Leadership Awards

Volunteer Leadership

Town of Fairfield, CT: Fair Rent Commission Board Member

Apr. 2023 – Present

Kiwanis Foundation of New England: Board Member

Oct. 2023 – Present

NASPA: Justice, Equity, Diversity, and Inclusion Council Member

Jan. 2024 – Present

NASPA: Success Coaching Knowledge Community National Co-Chair

Apr. 2024 – Present